

# CASE-MIX ADJUSTMENT OF ADHERENCE-BASED PHARMACY QUALITY INDICATOR SCORES

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## BACKGROUND

- In 2006, the Pharmacy Quality Alliance (PQA) was formed with the mission of "improving the quality of medication use across health care settings... measuring and reporting performance information related to medications".
- Detailed specifications were developed for 22 measures in the areas of medication adherence and persistence, efficiency, safety, diabetes, cardiovascular and respiratory care<sup>1</sup>.
- Measures related to medication adherence have been previously pilot-tested and concluded to be feasible and sound<sup>2</sup>.
- However, an important limitation is the assumption that the measures used were completely at the control of the pharmacist<sup>2</sup>.
- Patient characteristics such as comorbidity burden, socio-economic status and medication regimen complexity have been shown to affect medication adherence<sup>3</sup>.
- These variables are generally outside the pharmacist's control and should be adjusted for while measuring and comparing pharmacy performance.

## OBJECTIVES

- To evaluate three different methods to compute risk-adjusted pharmacy quality scores based on adherence-based pharmacy quality indicators.

## METHODS

- This retrospective cohort study used the 2007 Mississippi Medicare administrative claims dataset.
- Patient medication adherence was assessed using the proportion of days covered (PDC) measures proposed by the Pharmacy Quality Alliance for these seven therapeutic classes of medications: Beta Blockers, Angiotensin Converting Enzyme (ACE) Inhibitors / Angiotensin Receptor Blockers, Statins, Calcium Channel Blocker, Thiazolidinediones, Sulfonylureas and Biguanides<sup>4</sup>.
- Patients were eligible if they received at least two prescription fills for any medication in the drug class and received at least 75% of their prescription fills from the same pharmacy.
- Pharmacy quality scores were calculated for each therapeutic class as the percentage of adherent (PDC $\geq$ 0.8) patients in given pharmacy for all pharmacies serving Medicare beneficiaries in the state.
- Risk-adjusted pharmacy performance scores were computed using a classical logistic regression model (Method 1), a hierarchical random-intercept model (Method 2) and the shrinkage estimators of the random-intercept model (Method 3).
- Patient demographics, income subsidy status, and co-morbidity burden were used as variables for risk adjustment.

## METHODS

- We used the chronic disease categories of the Rx-Risk instrument, developed by Fishman et al.<sup>5</sup> (2003) to measure co-morbidity burden.
- The agreement in classification of pharmacies based on unadjusted and adjusted scores was measured using Cohen's kappa coefficient.
- We evaluated agreement in identifying outlier pharmacies based on the 95% confidence intervals of the scores and identifying the top 20%

## RESULTS

- The logistic regression model and the random-intercept model displayed good predictive ability (c-statistic $>$ 0.7) for all therapeutic classes.
- The odds ratio estimates of all patient characteristics were similar in both models. We found that adherence was influenced by low-income subsidy status, race and co-morbidity burden of the beneficiary.
- Presence of chronic conditions such as depression, diabetes, hypertension, hyperlipidemia, pain and inflammatory disorders, were associated with decreased odds of being adherent.
- The residual intraclass correlation coefficient ranged from 0.008 to 0.012 indicating that although pharmacy-level factors may have a significant impact, they are not as important as patient-level factors in determining adherence.
- Higher levels of agreement were observed between pharmacy classifications based on unadjusted scores and risk-adjusted scores obtained from Methods 1 and 2 (0.5 $<$ kappa $<$ 0.74) with the percentage change in classification ranging from 16.3%-28.4%.
- Scores based on Method 3 produced fewer outliers and showed minimal agreement with unadjusted scores (0.19 $<$ kappa $<$ 0.35).
- In identifying the top 20% (Table 3), unadjusted scores classified 8-12% of the lower performing pharmacies high performing (top 20%) and classified 29-42% of the high performing pharmacies (top 20%) as lower performers.
- In comparison, almost perfect agreement was observed between pharmacy classification based on Method 1 and Method 2 with Kappa values ranging from 0.97-1.00.
- Pharmacy classification based on Method 3 were in strong agreement with classification based on Method 1 and Method 2 (0.79 $<$ kappa $<$ 0.86).
- 87,220 and 60,913 beneficiaries met our eligibility criteria for the Adherence to ACEI/ARBs and Statins measures respectively. We present the results of our analysis for these two measures here (Tables 1-2).
- We also present a summary of the comparison of risk-adjusted and unadjusted measures in identifying the top 20% of pharmacies.

## RESULTS

Table 1. Agreement in identifying Pharmacy Quality Outliers: Comparison of unadjusted and risk adjusted pharmacy quality indicator scores - Statins

Outlier status based on unadjusted score	Outlier Status After Risk Adjustment								
	Method 1 <sup>a</sup>			Method 2 <sup>b</sup>			Method 3 <sup>c</sup>		
	Low	Medium	High	Low	Medium	High	Low	Medium	High
Low	81	56	1	81	56	1	37	101	0
Medium	51	295	30	51	297	28	5	360	11
High	2	43	85	3	43	84	1	81	48
Change in classification (%) <sup>d</sup>	39.5%	25.1%	26.7%	40%	25%	25.7%	13.9%	33.6%	18.6%
Cohen's Kappa	0.49			0.50			0.35		

<sup>a</sup>Based on classical logistic regression model.  
<sup>b</sup>Based on random-intercept model.  
<sup>c</sup>Based on shrinkage estimators of random-intercept model.  
<sup>d</sup>Calculated for each risk adjustment method using the classification based on the risk adjustment method as the correct classification.

Table 2. Agreement in identifying Pharmacy Quality Outliers: Comparison of unadjusted and risk adjusted pharmacy quality indicator scores – ACEI/ARBs

Outlier status based on unadjusted score	Outlier Status Based on Risk Adjustment								
	Method 1 <sup>a</sup>			Method 2 <sup>b</sup>			Method 3 <sup>c</sup>		
	Low	Medium	High	Low	Medium	High	Low	Medium	High
Low	98	61	1	106	53	1	44	115	1
Medium	30	298	26	32	299	23	6	342	6
High	2	54	112	2	54	112	1	97	70
Change in classification (%) <sup>d</sup>	24.6%	27.8%	19.4%	24.3%	26.3%	17.6%	13.7%	38.3%	9.09%
Cohen's Kappa	0.57			0.59			0.38		

<sup>a</sup>Based on classical logistic regression model.  
<sup>b</sup>Based on random-intercept model.  
<sup>c</sup>Based on shrinkage estimators of random-intercept model.  
<sup>d</sup>Calculated for each risk adjustment method using the classification based on the risk adjustment method as the correct classification.

## RESULTS

Table 3. Agreement between unadjusted and risk adjusted pharmacy quality indicator scores in identifying top 20%

Drug Class	Risk Adjustment Method								
	Method 1 <sup>a</sup>			Method 2 <sup>b</sup>			Method 3 <sup>c</sup>		
	Cohen's Kappa	False (+)ve <sup>d</sup>	False (-)ve <sup>d</sup>	Cohen's Kappa	False (+)ve <sup>d</sup>	False (-)ve <sup>d</sup>	Cohen's Kappa	False (+)ve <sup>d</sup>	False (-)ve <sup>d</sup>
Beta-blocker	0.61	7.86%	30.6%	0.61	7.86%	30.6%	0.63	7.46%	29.03%
CCB	0.52	9.71%	38.5%	0.52	9.71%	38.5%	0.53	9.5%	37.7%
ACEI/ARB	0.56	8.8%	34.8%	0.57	8.64%	34.1%	0.56	8.8%	34.8%
Sulfonyl-urea	0.60	8.18%	30.9%	0.60	8.18%	30.9%	0.58	8.64%	32.7%
Biguanide	0.60	8.06%	31.75%	0.60	8.06%	31.8%	0.62	7.66%	30.2%
TZD <sup>e</sup>	0.47	11%	42.1%	-	-	-	-	-	-
Statin	0.57	8.54%	34.1%	0.57	8.54%	34.1%	0.58	8.35%	33.3%

<sup>a</sup>Based on classical logistic regression model.  
<sup>b</sup>Based on random-intercept model.  
<sup>c</sup>Based on shrinkage estimators of random-intercept model.  
<sup>d</sup>False positive and false negative error rates were calculated for each risk adjustment method assuming the classification based on the risk adjustment method to be the correct classification.  
<sup>e</sup>Due to sample size restrictions, we were not able risk-adjust performance scores using the random-intercept model for this measure.

## CONCLUSIONS

- Risk-adjusted scores produced more robust indicators of pharmacy quality than unadjusted scores.
- Not adequately addressing the effects of patient case-mix while measuring quality can have severe implications if these measures are used to generate quality report cards or pay-for-performance.

## REFERENCES

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