Activity: Describe the medication distribution and quality assurance processes in this hospital.

1. Describe the process by which prescriptions are filled at this hospital (starting with how the pharmacy receives the prescription order and ending with the actual administration of the med to the patient). Include as many details as you can.

2. How is this process different for controlled substances?

3. List the activities and actions that encourage quality assurance in this process (safety, accuracy, etc.).
4. List the types of medication errors that may occur:

5. What steps are taken if a medication error occurs?

6. What is a “sentinel event”? 