Activity: Describe the process for filling a new prescription order.

1. Describe the process by which prescriptions are filled at this pharmacy (starting with how the pharmacy receives the prescription and ending with the patient leaving the pharmacy). Include as many details as you can.

2. How are prescription controlled substances handled differently?

3. What products are available without a prescription but kept behind the counter?
4. Observe your preceptor or another pharmacist counseling a patient with a new prescription. Describe that counseling process. What steps were taken? What questions were asked?

5. Describe the sources of payment for the different patient populations served by this pharmacy. What is the distribution of third-party payment (i.e., % Medicaid, % private insurance, etc.)?